ACIDUS

Grow your **Top Line**
Accelerate **Cash Flow**
Reduce your **Billing Overhead**

CERTIFIED
ISO **27001**
INFORMATION SECURITY

ISO 9001 2015 CERTIFIED

Whether you are a physician billing service organization or a healthcare provider, **ACIDUS** brings to you a unique business process performance improvement service solution that combines the expertise of qualified professionals with the transformation capabilities of a powerful set of administrative, financial and operational performance improvement strategy. We look beyond the traditional revenue cycle process improvement to generate more revenue faster than ever.

OUR SERVICES

Revenue Cycle Management:
Our focus is helping our clients to maximize their revenue. We monitor all business processes of the revenue cycle to ensure greater efficiency. We closely keep record of entire process of the patient from entrance to exit until the final payment is received. Our happy clients testimony to our expertise and efficiency.

- New Patient Intake
- Financial Counseling
- Insurance Verification
- Patient Scheduling
- Authorization/Pre-Determination Process
- ICD–10
- Incentives/Penalties (includes PQRS and EHR)
- Medical Record Review
- Refund Methodology

- Adjustment Process
- Payment Posting
- ChargeEntry
- Claim Submission
- Cash Posting
- Accounts Receivable
- Collections
- Fee Schedule/Charge Master Review

MEDICAL CODING

At **ACIDUS** we are equipped to assist you in all aspects of medical coding. Our core competency lies in providing high-quality medical coding services for all medical specialties and sub specialties. Our primary focus is on maximizing your reimbursements by providing accurate and ethical coding services.

The charges of our medical coding services are lower as we are dealing in volumes. You don't have to be worried about lost coding days due to sick leave, employees who leave or fired, or any of the other employee hassles. We provide specialty-specific coding services like SURGERY CODING(ASC), HOSPITAL/INPATIENT CODING, ANESTHESIA CODING, E&M and ER as outlined ahead.

AR MANAGEMENT

Drive down aging hospital receivables with a full suite of clinically integrated Accounts Receivable Management services of Acidus that expedite cash collection. You can choose us to administer comprehensive billing services or just focus on

your aging, collections and claims appeals. Timely and accurate medical billing and effective claims followup is often our traits of success. At Acidus, we excel with the best personal service in the business and insurance follow-up efforts.

DENTAL BILLING

The revenue cycle for dental is complex and made up of several components. Our experts with industry's best practices, and methodologies can ensure best results. We aim at achieving constant growth and technology enhancements by reducing management costs.

ACIDUS is a nation-wide revenue cycle management service provider to Dental Practices. ACIDUS imbibes progressive practices to increase the productivity and profitability while improving the quality of the patient's experience. Our experts combine industry best practices and innovative tools and methodologies to improve patient satisfaction, reduce operational costs while streamlining processes through continuous improvements and technology optimization.

ACIDUS Offerings for Dental Practices:

- Appointment Scheduling
- Eligibility/Benefit verification
- Prior Authorization
- Charge entry & Claim submission
- Clearing house & Insurance rejections
- Payment Posting & Denial Management
- AR Follow-up & Patient collections

STATEMENT OF WORK

Appointment Scheduling – **ACIDUS** builds a system where the practice schedule and confirmation of appointment for patients correlates. Each patient visit is linked to a claim thus creating an easy way to map back to the patient's financial record. We figure it out with your practice administrator and / or physicians to develop schedule templates that suit your needs.

Eligibility verification & Authorization – Eligibility verification helps both patients and Management, ensuring timely and accurate payment for services rendered.

ACIDUS will run appointment report every day. All eligibility verification's and authorization will be completed and shared with Practice manager/Doctors within the TAT committed.

- Charge entry & Claim submission – We audit and process all charges through EMR 24 hours TAT) and enter through Superbill (24-48 hours TAT) and submitt to the insurance companies on the same day for processing.

- Clearing house & insurance rejections – We resolve both CH and Payer rejections and resubmit to insurance within 24 hours TAT.

- Payment Posting & Denial Management – We post all paper EOB's within 48 hours and ERA's within 24 hours TAT. All denials

AR Follow-up – We focus on your aging & collections. We identify problem claims early and take the necessary steps to get dental claims processed on time. Perform status checks on higher dollar balances/timely filing nearing claims and identify issues proactively to reduce aging and maintain an untouched ratio of under 2% of the overall inventory.

Patient Collections – The profitability of your practice declines when there are unpaid bills. We, Acidus will handle every phase of the process from initial contact with the guarantor to formal collection proceedings.

We generate statements after determination of patient responsibility. A minimum of 3 statements is sent based on a 28-day cycle. Outbound collection calls will be made by our In-house patient calling team. After 120 days of an open balance, accounts may be moved to the collection agency after getting approval from the Practice manager/Doctor.

Reporting – We assure to share daily, weekly and monthly reports to Practice manager/Doctors.

ISO CERTIFICATIONS

- ISO/IEC 27001:2013(INFORMATION SECURITY MANAGEMENT SYSTEM)
- ISO 9001:2015 (QUALITY MANAGEMENT SYSTEM)

SECURITY

We are using high end physical firewall device to protect all internal date and using VPN for all external access from our local network. Installed corporate anti-virus, antimalware and ransom ware software's to our workstation to avoid unwanted threat/ infection.

Acidus has maintained severe policies for data security system e.g Physical Security Policy, Information Security Policy, Access Control Policy and Backup Policy.

We are using unlimited internet bandwidth leased lines for our business process and we are using international VoIP services for communication with our clients.

ACIDUS

📞 +1(904) 320-0021 (USVoIP)

📱 +91 99444 90718 (India)

✉️ info@acidusms.com

🌐 www.acidusms.com

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